Heuristics

They'll kill you. Or maybe the opposite. A hasty talk for all occasions.

By Derek DeBruin

What's something you knew to be true that turned out to be wrong?

What is a heuristic?

What is a heuristic?

• Rule of thumb

The operator is the problem

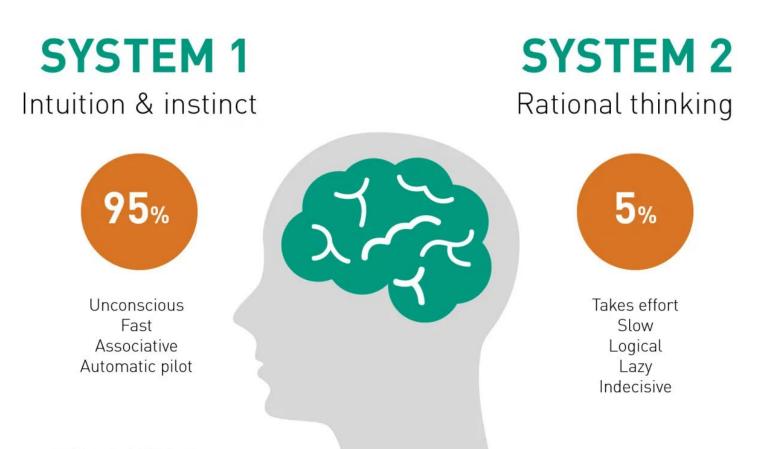
Why do people die in avalanches?

"FACETS"

- Familiarity
- Acceptance
- Commitment
- Expert halo
- Tracks/scarcity
- Social proof/social facilitation

Ian McCammon

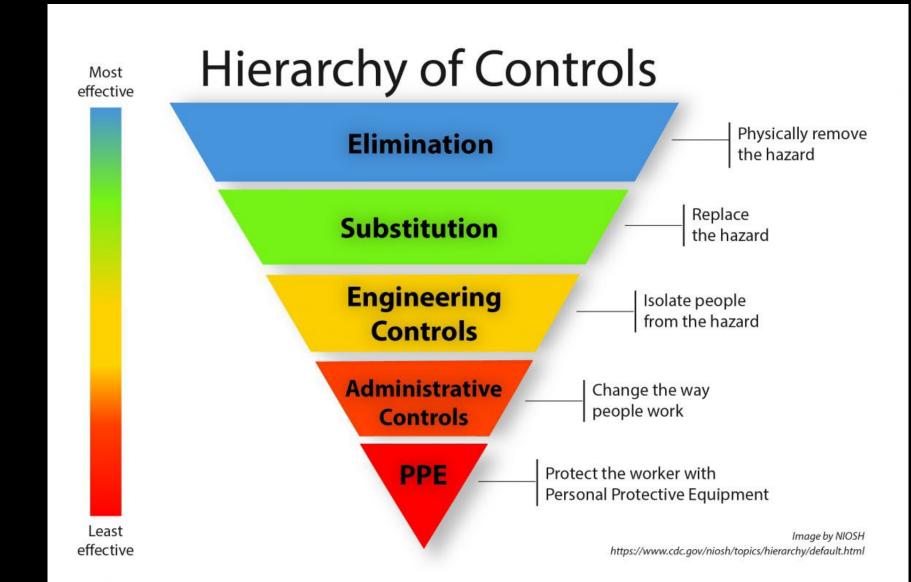
Why heuristics?



Source: Daniel Kahneman

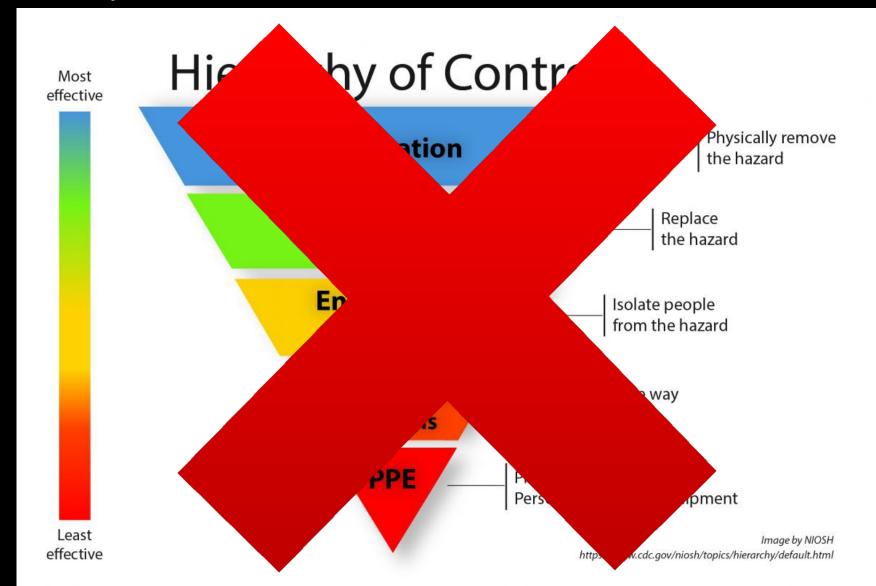
Kahneman and Tversky

Hierarchy of controls



OSHA & CDC

Hierarchy of controls



The operator is the problem...

• ...and the solution?

Sydney Dekker Field Guide to Understanding Human Error

Operator competence drives outcomes in high risk environments.

Competence via "Deliberate Practice"

- High reps
- High fidelity
- High feedback

- Overtraining
 - "Learn it until you forget it."
- Stress inoculation
 - Learn it, then stress it

Heuristics for good?

- "Fast" thinking...
 - Enables daily living
 - Enables intuition and judgment (based on expertise*)

(formal) Rules of thumb that work...

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ALPTRUTh Situational Awareness					
Clue	Description	Rating			
A valanches	Avalanches in last 48 hours				
Loading	Loading from snow, wind, etc. in 48 hours				
P ath	Known avalanche path by novice				
Terrain	Terrain Traps that increase consequences				
R ating	Avalanche rating >= Considerable				
U nstable	Unstable snow (cracking, whumpfing)				
Th awing	Increase (of 10-15° F in 24 hours)				
Give one point for each condition that exists.					
1-2 points: normal caution (2% of accidents)					
3-4 points: extra caution (21% of accidents)					
5-7 points: travel not recommended (77% of accidents)					
Developed by Ian McCammon, SnowPit Technologies. Table by BeaconReviews.com.					

(formal) Rules

3x3 Avalanche Assessment Process & Reduction Method

Werner Münter Institut für Schnee und Lawinenforschung, Davos, Switzerland

3x3 Assessment Process

3 x 3 Assessment Table and Reduction Method are to be used together to obtain acceptable avalanche risk. Do not use this system without a thorough knowledge of avalanches. This system is designed and intended for use inside Europe.

Criteria <i>l</i> Filters	Snow/Weather	Terrain	People	
egional: our Planning cluding Iternatives It home)	Avalanche report, weather forecast, information from locals, etc.	Use 1:25,000 map, guidebooks, photos, own knowledge	Who's coming? Skill level? Knowledge of group? Who's responsible?	Researchable information & Expectations
ocal: isible Area Route election n the area, s far as your ye can see)	General snow conditions, wind direction and loading New snow amounts, oddities, visibility, temperature How many and when made?	Check info previously received (relief, slope angle, steepness, ski tracks, etc.) Are there existing ski tracks?	Who's in my group? Equipment and transceivers with? Time plan for tour? Itherary left with someone? How many groups are around group?	Personal Observations on-site before setting out. Continuous reassessment en route.
onal: xact ocation of uestionable ope very single ope as yo u et your track	Check new snow amounts, visibility, solar radiation Assess possible slab potential What's keeping the snow together? Snowpack structure is characterized by its irregularity.	What's above and below me? Steepest part of slope? Near the ridge? Any wind pockets? Relief? Aspect?	How often has slope been skied? Communication? Tirednes? Discipline? Technique? Distance between each other? How wide a track? Spacing? Corridor? Single file? Safe zones? Alternate routes? Think! Important!	
		Go/No Go? 📰		
	Danger Po	tential Intermediate	e Sliding Scale	
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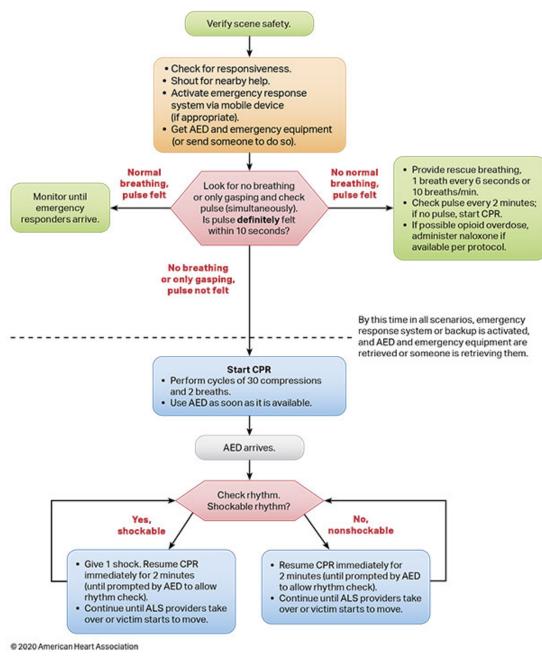
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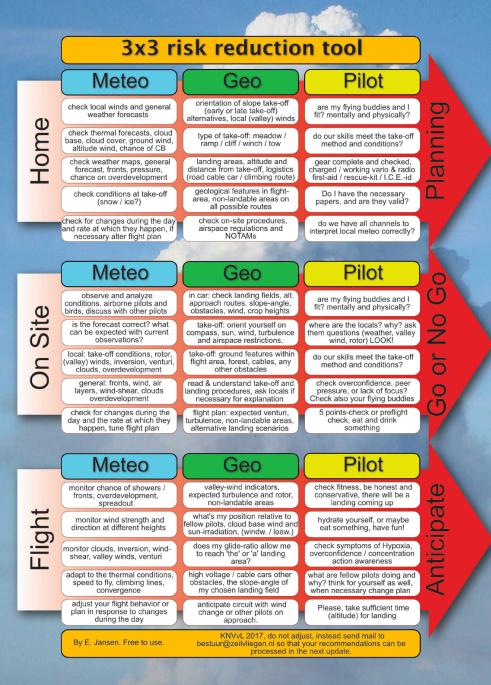
GUIDE

Adult Basic Life Support Algorithm for Healthcare Providers

(formal) Ru

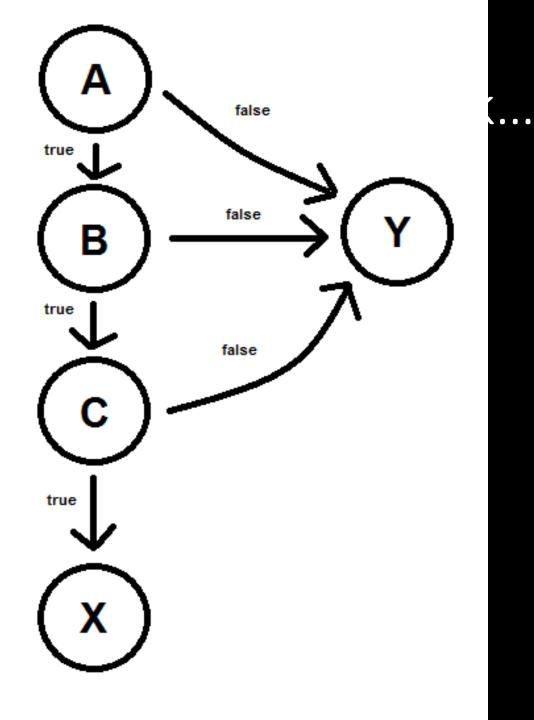


(formal) Rule

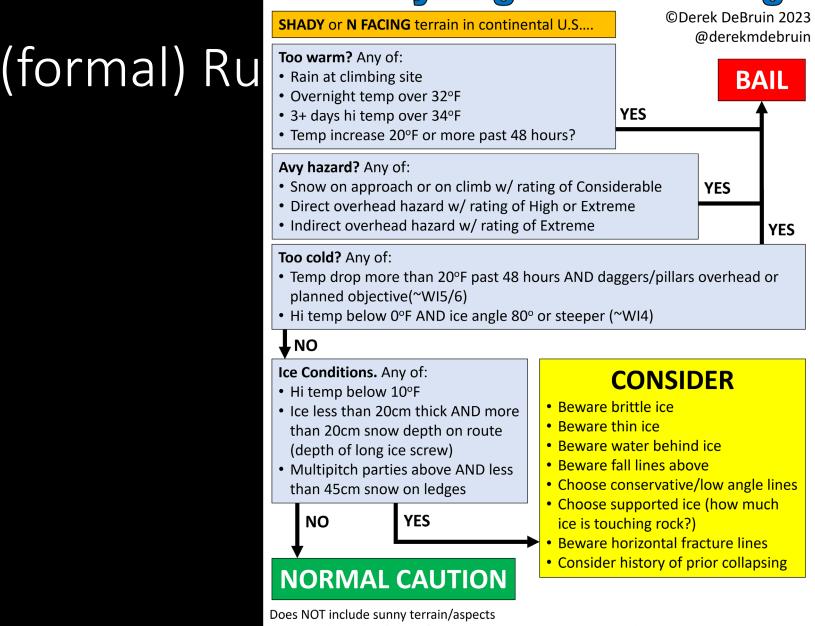


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(formal) Rule



Should you go ice climbing?



Temps and weather factors for decisions are those occurring @ climbing site Adjust for differences in telemetry vs on-site wx based on elevation & geographic applicability WARNING: DECISION AID ONLY. USE AT OWN RISK! PAY ATTENTION TO CONDITIONS.

Tacet vs explicit knowledge

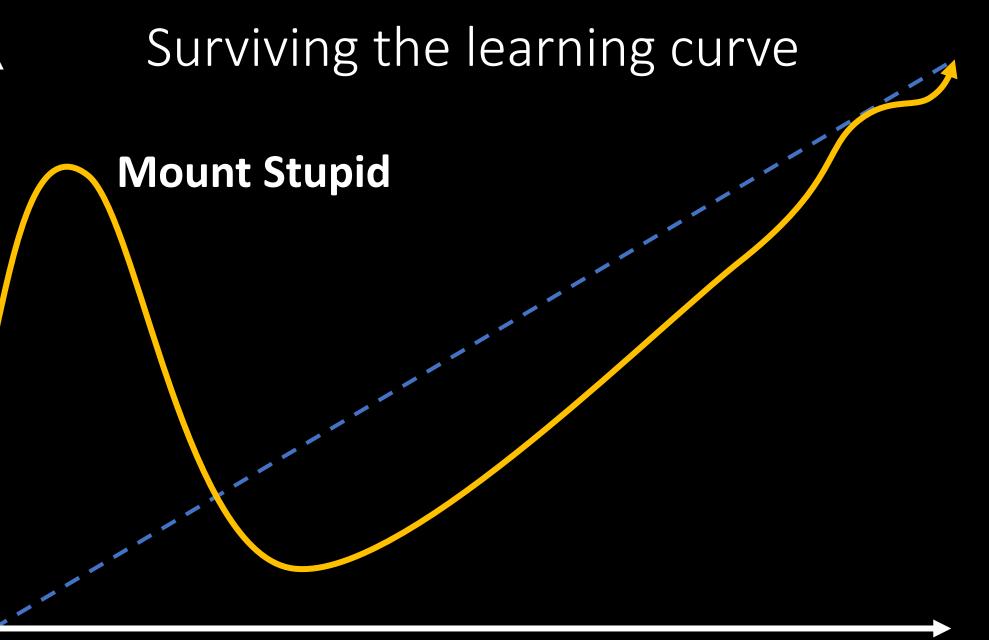
• How to turn a rookie into a silverback...

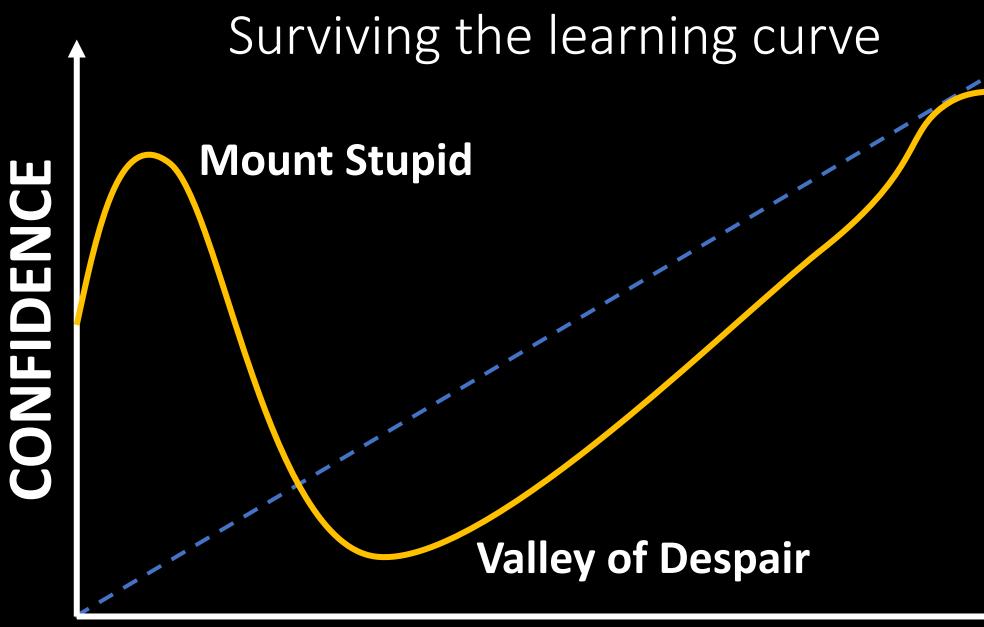
Surviving the learning curve

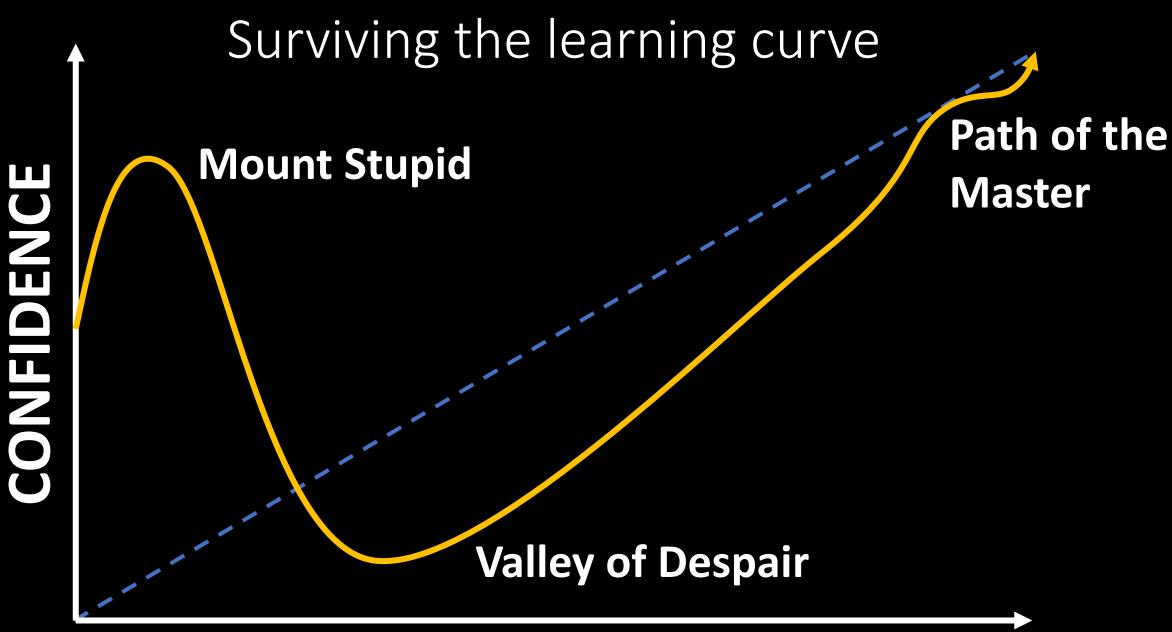
Let's pretend this is Dunning & Kruger.

Surviving the learning curve CONFIDENCE









Experts work the problem one thing at a time.

Kahneman & Klein "A failure to disagree."

A rule of thumb to share...

- One rope per person
- Keep it under 30 degrees
- Slow is smooth, smooth is fast
- 2 things between you and the deck
- Look good, feel good, safety third
- 3 bad things means bail
- Resuscitate, then intubate
- Think like the leader
- How do we die today?
- Believe your upset stomach
- Keep one foot in the black
- Time is tissue
- First guy is never wrong

- Keep the goal the goal
- Something else here...

Something else here...

• Something else here...

So what?

• Train often

- High reps
- High fidelity
- High feedback
- Find good heuristics
 - Use them
 - Communicate them

And...

• Sometimes you're just off your game

• Enough sleep?

- Enough sleep?
- Feeling physically well?

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- Work relationships?

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- Organized/on schedule/good logistics?

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- "Same old, same old"

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- Plan?
- Communication?

FAA Pilot's Handbook of Aeronautical Knowledge

- Take care of yourself
- Know when you're off your game

Making it more complicated by adding people

- Mental models
- Comms problems
- Coordination problems

Train hard Use rules of thumb Share them with others